

Business Architect Role Description

1 General Role Description

The Business Architect provides a common view of business capabilities, processes, and strategic needs to support objective and structured decision-making for investment in business and technology change. By creating and maintaining an end-to-end view of an organisation's major business processes, the Business Architect will provide the basis for improved business process management and process improvements. They are responsible for developing and presenting the 'case for action', to identify and focus on the business areas in greatest need of change. The Business Architect will work closely with technical experts to define solutions that support the redesigned or improved business processes using current and future technologies. Key accountabilities are to:

- Create views of business goals, business strategies, and business models to facilitate executive decision-making
- Construct business-level artefacts to raise the level of understanding of how an organisation works (in terms of capabilities and processes) and the impact on IT
- Formulate, develop and present the 'Case for Action' for future business and technology change programmes
- Develop, communicate and maintain the overall business architecture
- Act as a Design Authority on behalf of the business, and work with the technology teams, to ensure overall solution design supports the business architecture
- Assist the business in preparing for and adopting change
- Managing and mentoring teams of Business Analysts

2 Knowledge and Skills

- Strategic experience of business and an understanding of 'the business of IT'.
- Experience of liaising with Board / Director level business and IT managers.
- Strong business modelling and analysis expertise in developing business architecture deliverables such as strategy models, operating, process and organisational models.
- Ability to quickly understand and assess a client's current business architecture / operating model.
- Ability to lead an engagement with a client.
- Ability to 'do' as well as consult and advise the client.
- Strong interpersonal skills, particularly in communication, facilitation and mentorship.
- Strong stakeholder management skills and a good understanding of the stakeholder pressures on clients and projects.
- Strong exposure to systems enabled change programme methodologies.
- Is a natural Business Architect with an ability to visualise from concept to implementation.
- Ability to think holistically and analytically and know when to take which approach.
- Ability to utilise a variety of techniques and frameworks to deliver results.
- Personal qualities of resourcefulness, responsibility, tenacity, independence, energy, and self-confidence.

3 Typical Background

A typical background for this role has:

- At least 10 years Management Consulting and / or Systems Integration experience ideally gained in strategic complex projects for the major Consulting & Systems Integration firms (e.g. Accenture, CSC, IBM Global Services, Logica, KPMG etc)
- A proven record in delivering Business Architecture for large organisations

- An interest in the impact of consumerisation technologies and trends on the business, IT Strategies and solutions for business change.